

The Future of Leadership

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Our World is Fast, Flat and Free:

- Change is happening faster than ever before
- We're breaking down hierarchies and control
- Prices are coming down, competition going up

Global power is shifting: from north to south, from west to east,

Australia is in a strong position – *if* we are willing to adapt and change.



The Institute for the Future has identified 10 key skills for a future workforce. They are not technical, task-oriented skills, but rather higher-order thinking skills.

One of them is “transdisciplinarity”, which is about being a connector.

Connect new technology with your business and industry.



The drive to digital means clients don't want anything that's slow, bumpy or expensive (the opposite of fast, flat and free).

Focus more on the client! In a client-centric world, clients want to be involved in the service you offer

- Ask for feedback
- Ask for them to help in the design
- Ask for them to help do the work!



Our population is changing – multiple generations working together in the same workplace

How can you engage your people more?

According to Harvard research, your people want these six things: identity, transparency, talent development, pride, meaning, and support.

Are you providing this environment for your best people?

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