

## **Complaint Form**

Date: \_\_\_\_\_

Have you contacted the FAAA on 1300 337 301 to discuss your complaint? Yes / No

### **FAAA Member Details**

Member name \_\_\_\_\_

Member company name \_\_\_\_\_

Company address \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

### **Complainant(s) Details**

Name \_\_\_\_\_

Address \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

Are you, the Complainant, a member of the FAAA? Yes / No

If you are acting on behalf of Complainant, please provide your details below:

Name \_\_\_\_\_

Address \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

Relationship to Complainant \_\_\_\_\_

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**Summary of Complaint (you may attach your Summary of Complainant on a separate document)**

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Please consider providing copies of all relevant documentation to support your complaint.

I understand that by making this complaint to the FAAA, the member may receive a copy of my complaint.

Signature of Complainant or representative: \_\_\_\_\_

Information regarding the FAAA Disciplinary and complaint process can be accessed [here](#).

**Please send the completed form and relevant documentation to:**

Professional Accountability  
Manager Financial Advice  
Association of Australia Ltd  
GPO Box 4275  
Sydney NSW 2001

Or [professional.standards@faaa.au](mailto:professional.standards@faaa.au)

Thank you. The Professional Standards team will contact you soon to discuss your complaint further.

**FAAA Privacy Policy:** The FAAA Privacy Policy can be accessed [here](#).

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